



MasterSoft

ERP Solutions Pvt. Ltd.

Accelerating education...

-: C E R T I F I C A T E :-

Implementation of e-governance ERP

To Whom It May Concern

It gives me a great pleasure in mentioning about the software's provided by MasterSoft ERP Solutions Pvt.Ltd Nagpur (Master Software Group) Krishna Mahavidyalaya Rethare. From Last Two year using Office Automation & Library Automation.

The software contains the following modules-

- 1) Student Online Registration
- 2) Online Fees Collection & Admission
- 3) Student Administration
- 4) Finance and Account
- 5) Payroll and Leave
- 6) Library Management System

Using these packages it got easier to handle all the activities of Student Life Cycle. Like, from student's Admission fees to TC, reports can be generated. Administration and Finance reports can also be created. In Payroll module Employee Life Cycle it creates payroll reports which also contains form no. 16. Library is 100% automated Including Barcode. In addition with this the other benefit is that it can maintain any number of accounts of financial years. We conduct two time training schedule in a year.

The extensive training of all the packages was given by the team of the MasterSoft ERP Solutions Pvt.Ltd Nagpur. All the packages have been implemented successfully; the services & Support are excellent & co operation of user is appreciated.

Thanks & Regards.

Ashish Vyawahare



(Ashish Vyawahare)

SR. Business Development Officer, For MasterSoft ERP Solutions Pvt. Ltd : **An ISO 9001 : 2008 & 27001:2013 Certified Company** Cell # **08308831024**, WhatsApp - **09823833856**

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[Signature]
PRINCIPAL
KRISHNA MAHAVIDYALAYA
RETHARE (BK.), TAL. KARAD

K. P. Solution

Head Office : A/P: Khubi, Tal: Karad, Dist.: Satara. 415108

Tel: 9822598080

Annual Maintenance Contract

Client Name:	Krishna Mahavidyalaya, Rethare Bk.
Address:	Post: Shivnagar, Tal: Karad, Dist: Satara
Contact Person:	Prin. Dr. C. B. Salunkhe
Vendor Name:	K. P. Solution
Description of Work:	Non-Comprehensive AMC Computer/Laptop and All Printers

We, **K. P. Solution, Karad** shall maintain the AMC Computer/Laptop and All Printers specified in this agreement on terms and conditions hereinafter mentioned. Any addition/deletion of equipment shall be subject to terms and conditions of this agreement.

1. Agreement shall commence from 2021 & will be valid till 2023.
2. The total amount of AMC for the period would be Rs 5000/- will be detailed in advance unless agreed upon otherwise.
3. It is bound to provide the desired service during the stipulated period.
4. Under this maintenance contract, the following services will be provided:
 - I) Quarterly preventive maintenance and checks for entire system.
 - II) Operating System level support without any spare part.
 - III) Spare parts required for maintenance will be provided by customer or will be charged extra

5. Service apart, from the agreed terms in the contract or any fresh work /assignment will be charged for, at the charges agreed at that point of time.
6. The service consists of corrective maintenance and includes carrying out the necessary repairs and fittings of parts. The maintenance service will include:
7. Unless and otherwise specially agreed upon, all services will be rendered during normal working hours on all working days of the week (i.e. not on Sunday, Normal holidays and other Public holidays).
8. K. P. Solution, Karad will provide four quarterly visits (service visit) & visits against receipt of from customer specifying the nature of problem. Complaints lodged via mobile calls or messages will not be considered unless an emergency.
9. Any replacement of material will have to be authorized by the client. In doing so, if there is a delay from the Client side, K. P. Solution, Karad cannot be held responsible for any delay in making the system function normally.
10. K. P. Solution, Karad shall attend to breakdown calls within 3-4 days.
11. Service terms:

Quarterly maintenance	Every quarter a routine check on the functionality of the system and taking corrective action if required.
Service Calls	After the call is attended to, if the problem remains unsolved, it will be counted as a single call till the time it is solved.

12. In case of any extra work required to be done on the behest of the Client, for the betterment of the system, the same shall be carried out post approval of a competent authority. The same shall be chargeable.

13. K. P. Solution, Karad will not be liable for any damage/destruction of any part of equipment which may occur in process of handling the equipment, accidents, humidity or causes other than ordinary use unless it is proved that the same was due to wrongful act or negligence on part of K. P. Solution, Karad Staff.

14. Backup of data, power supply conditions and virus problems are user responsibility. Any damage due to this is to be borne by the customer. Any damage caused to the system due to fluctuating power supply or any other similar issue, K. P. Solution, Karad will not be held responsible for the same.

15. It shall not be liable for any non-performance or delay in execution of this contract due to any force majeure causes which are beyond control of K. P. Solution, Karad.

16. This contract is not transferable and is specific to the location decided. Should there be any need to do so, there will be no refund of the contract fees for the unexpired period of contract.

17. This Agreement together with any attachment hereto signed by both parties shall constitute the entire binding agreement between K. P. Solution, Karad for the period from JUNE 2021 to MAY 2023.



A handwritten signature in blue ink, written over the stamp.

Accepted

A handwritten signature in blue ink, written over the stamp.

PRINCIPAL
KRISHNA MAHAVIDYALAYA
RETHARE (BK.), TAL. KARAD

Accepted

